Travel Safe: What to Know Before You Visit

The priority on safety of our community and visitors is one of the reasons that San Antonio is a top vacation and business destination in the country. San Antonio’s civic, business and association communities have joined forces to ensure that as we emerge from the COVID-19 crisis we maintain safety as the most important aspect. San Antonio business owners and associations have produced The Greater. SAfer. Together. Pledge (in accordance with Centers for Disease Control and Prevention (CDC) guidance) with the aim to protect the health and safety of employees and customers. For more information visit: https://www.visitsanantonio.com/safersa/

Greater San Antonio business owners PLEDGE to:
- Use face coverings
- Practice social distancing
- Conduct temperature checks
- Provide hand sanitizer
- Follow CDC cleaning procedures
- Implement contactless payment when possible
- General COVID-19 awareness training for employees
- REPEAT!

Air Travel: San Antonio International Airport

For the most up-to-date information on domestic and international travel restrictions, visit the Texas Department of State Health Services and U.S. State Department travel pages. For updated TSA travel guidelines, visit the TSA COVID-19 information page. San Antonio International Airport has enhanced their procedures to ensure your safety is top of mind. Learn more.

Transportation: Local partners are prepared to offer you the ease of moving about the city and have updated preventative and safety policies to ensure protection of passengers and drivers.

The rental car facility at the airport is open to serve travelers.

Lyft require face masks for all riders and drivers. Learn more here.

Verification of face coverings for all riders and drivers are a new safety measure.

Face masks are required for drivers. Plastic dividers have been added to all cabs.

City owned parking facilities for drive-in guests. Additional parking at hotels.
Hotels: The hotel industry has a longstanding commitment to cleanliness and safety for employees and guests. This commitment continues during the public health crisis. Please see below for additional details from the American Hotel & Lodging Association and from individual hotel brands.

- American Hotel & Lodging Association’s Safe Stay
- Best Western Hotels & Resorts We Care Clean
- Drury Hotels, Travel Happy Again, Clean & Safe
- Choice Hotels’ Commitment to Clean
- Hilton CleanStay with Lysol Protection
- Hyatt Global Care & Cleanliness Commitment
- IHG Guest Health, Safety and Well-Being
- Marriott Commitment to Cleanliness
- Motel 6 Enhanced Cleaning Protocols
- Omni Safe & Clean
- Red Roof RediClean
- The St. Anthony’s Commitment to Cleanliness
- Valencia Hotel Group Social Distancing & Cleaning Protocols
- Wyndham Hotels & Resorts Enhanced Policies

Restaurants: The restaurant industry has an outstanding track record of protecting employees and guests. To ensure everyone’s safety as they welcome guests back into dining rooms, the Texas Restaurant Association has created The Texas Restaurant Promise. For a list of open dining options in San Antonio, click here.

Downtown, Attractions and More: There is so much to see and do in San Antonio! From great outdoors and historic sites to unique must-sees and family fun parks. Check out our list of open attractions and things to do. On top of the priority list is cleanliness and safety. In addition to practicing social distancing, Centro San Antonio (which maintains the downtown district) is redirecting many of their staff to clean and disinfect high touch areas such as crosswalk buttons, doorknobs, scooter handles and bus stops. Centro is performing extra cleaning and power washing sidewalks in high trafficked areas.

For more information about how San Antonio is open for business, visit www.VisitSanAntonio.com

San Antonio COVID-19 Resources and Testing Locations

Personal Preventative Measure Tips:

- Face coverings are currently required in most local businesses and for attendees inside city owned facilities including the convention center, Alamodome and San Antonio International Airport.
- Practice responsible distancing
- Cover coughs and sneezes
- Wash hands often
- Avoid touching your face
- Restaurants, attractions, and parks are now open at 100% occupancy levels