

New Index from ASCM and KPMG Finds Supply Chain Stability Improving Despite Ongoing Challenges

Index provides insights for sustainable and agile supply chain management

CHICAGO —April 9, 2024 — The Association for Supply Chain Management (ASCM) and KPMG LLP today released the latest findings from the KPMG Supply Chain Stability Index, which is designed to help supply chain professionals understand the stability of U.S. operations, and serve as a barometer for the greater global supply chain community. The Index found that 2023 was a year of tremendous improvement and increased supply chain stability overall, with several variables still driving continued fragility.

The KPMG Supply Chain Stability Index, in association with ASCM, suggests a complete return to prepandemic normalcy remains unlikely in 2024. Factors that have contributed to recent instability include cross-border patrol closures between U.S. and Mexico trade corridors and rising conflicts leading to commercial ship attacks in the Red Sea. However, there are also positive signs including greater nearshoring efforts in Mexico and Canada, reducing reliance on other regions. Additionally, thanks to traditional response tactics combined with the strength built up during the pandemic, the supply chain impact of the recent Key Bridge collapse in Baltimore won't be as intense as initially thought.

"While supply chain challenges do persist, the overall return to increased levels of stability is a testament to the incredible efforts of countless supply chain professionals," said ASCM CEO Abe Eshkenazi, CSCP, CPA, CAE. "The Index continues to confirm that people make all the difference. We must continue cultivating supply chain talent to mitigate disruptions, build resiliency and drive growth."

"Geopolitical factors have posed risks to the logistics sector, leading to disruptions in distribution, transportation, and capacity," said Brian Higgins, Principal, Customer and Operations, KPMG LLP. "It is important to continuously monitor and adapt to the complex geopolitical landscape, as well as pay close attention to emerging technologies, such as generative AI, that are critical in the future success of supply chain management."

Jim Lee, Supply Chain AI Leader at KPMG LLP, said, "Even though the Supply Chain Stability Index shows a reduction in operations instability throughout the year, there are still challenges such as cross-border patrol closures and conflicts leading to commercial ship attacks. While a complete return to pre-pandemic normalcy in 2024 is unlikely, there are positive developments such as the comeback of just-in-time inventory strategies and a slight easing of competition for talent in the labor market. However, the logistics sector still faces significant challenges due to geopolitical



factors and volume fluctuations. It is important for supply chains to remain vigilant and adopt resilient strategies for continued progress."

Moving forward, the adoption of best practices, leveraging digital technology, and developing workforce skills will distinguish leading companies from their counterparts. These areas merit special attention:

- Inventory optimization: Inventory levels, inflated during the pandemic, are now strategically
 decreasing throughout the supply chain, indicating a shift toward optimized inventory
 management. Purposeful efforts across all nodes in the supply chain are leading to
 improvements in inventory.
- Automation and the future of labor: The competition for talent, notably for entry-level roles
 across the entire supply chain, persists, albeit with a slight alleviation from previous
 intensity. Lower unemployment rates and increased automation adoption are key factors
 contributing to this evolving trend.
- Ongoing logistics challenges: Geopolitical tensions persist, disrupting the global movement of goods, notably impacting ocean freight, especially between Asia and the European Union, and to a lesser degree, the United States. These factors underscore ongoing residual risks within the sector.

"As we navigate the complexities of modern supply chains, having actionable insights is paramount and this Index helps shed light on risks that remain as well as areas of progression. For example, we're now seeing just-in-time inventory strategies making a comeback and the competitive talent market beginning to ease, thanks to the effective use of technology," said ASCM Executive Vice President of Strategy and Alliances Douglas Kent. "We must continue to leverage data to monitor and adapt to the complex and ever-evolving supply chain landscape."

To learn more about the Supply Chain Stability Index, and to sign up to receive future reports, please visit this page.

About ASCM

The Association for Supply Chain Management (ASCM) is the global pacesetter of organizational transformation, talent development and supply chain innovation. As the largest association for supply chain, ASCM members and worldwide alliances fuel innovation and inspire accountability for resilient, dynamic and sustainable operations. ASCM is built on a foundation of world-class APICS education, certification and career resources, which encompass award-winning workforce development, relevant content, groundbreaking industry standards and a diverse community of professionals to create a better world through supply chain. To learn more, visit ascm.org.



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