

CSCP

CERTIFIED SUPPLY CHAIN PROFESSIONAL

CSCP BUNDLE FAQs

Q. WHAT IS INCLUDED IN THE BUNDLE?

A. The CSCP bundle includes the CSCP Learning System, an exam credit (valid for 6 months) and a 2nd Chance Exam (conditions apply).

Q. I HAVE ALREADY PURCHASED A LEARNING SYSTEM SEPARATELY; CAN I EXCHANGE IT FOR A BUNDLE?

A. If you had purchased a learning system separately within the past 30 days, please contact customercare@apicslearningsystems.com regarding your request. However, if you had also purchased your exam separately, we are not able to exchange your purchase. Please note, bundles are non-transferable and non-refundable as per the APICS testing policies.

Q. I HAVE PURCHASED THE CSCP EXAM AND LEARNING SYSTEM SEPARATELY, DO I QUALIFY FOR A 2ND CHANCE EXAM?

A. No, the CSCP 2nd Chance exam is only given to candidates who purchase a bundle directly or receive a bundle from an ASCM Partner and meet to conditions for the 2nd Chance Exam, which are outlined in the APICS Exam Handbook.

Q. HOW LONG IS MY CSCP LEARNING SYSTEM VALID FOR?

A. Your access to the online learning resources for one year from the date of purchase.

Q. HOW LONG DO I HAVE TO TEST IF I PURCHASE A CSCP BUNDLE?

A. Upon purchasing a bundle, you will receive an exam credit that must be redeemed within six months. Once your credit has been redeemed, you have six months to sit for your CSCP exam.

Q. IF I REDEEM MY EXAM CREDIT EARLY, CAN I REQUEST AN EXTENSION?

A. Once an exam credit has been redeemed, you have six months to schedule and take your exam. Extensions are not provided. Therefore, ASCM recommends that candidates only redeem their exam credit when they are ready to test, but prior to their exam credit expiration date.

Q. IF MY EXAM CREDIT EXPIRES, CAN I STILL USE IT OR REQUEST TO HAVE IT EXTENDED?

A. Once an exam credit expires, all fees are forfeited and cannot be extended. ASCM makes every reasonable effort to send courtesy reminders to candidates reminding them to redeem their exam credit. However, candidates are responsible for claiming their exam credit before it expires.

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Q. IF I REGISTER FOR A CSCP CLASS, DOES MY REGISTRATION INCLUDE A 2ND CHANCE EXAM?

A. If you signed up for a class through an ASCM Authorized Training Partner, we encourage you to reach out to the partner directly.

Q. IF I PURCHASE A NORTH AMERICA CSCP BUNDLE, CAN I TEST IN A DIFFERENT REGION?

A. Yes. All programs are now global and can be tested around the world.

Q. WHEN DID THE PRICE CHANGE GO INTO EFFECT AND HOW DOES THIS IMPACT THE EXAM THAT I HAVE ALREADY PURCHASED?

A. The price change went into effect on April 6th, 2021 and all purchases made prior to that date were not impacted by the change.

