

HIGH-LEVEL TIMELINE

<u>May 15, 2023</u>	Release of the new Certified in Transformation for Supply Chain (CTSC) Exam Content Manual (ECM)
<u>October 2, 2023</u>	First day to purchase the CTSC non-beta bundle
<u>March 21, 2024*</u>	Release of exam scores and results for all prior administrations; first day to purchase CTSC retake exams; distribution of second-chance exams for eligible beta testers (restrictions apply).

FAQS

Q. WHAT CONTENT IS COVERED IN THE CTSC?

A. The Certified in Transformation for Supply Chain (CTSC) program covers concepts, frameworks, strategies, processes, tools and technologies applied to managing end-to-end supply chain transformation related to the flow of materials, information and value.

The subject matter is organized into four supply chain transformation knowledge areas, stages and phases: supply chain transformation overview, preparing for supply chain transformation, executing supply chain transformation and review of supply chain transformation.

Q. WILL THE CTSC EXAM REQUIRE ELIGIBILITY?

A. No. There is no eligibility requirement to purchase and take the CTSC exam.

Q. WHAT'S INCLUDED IN THE CTSC BUNDLE?

A. The bundles will include a CTSC learning system, a CTSC exam, and a 2nd chance exam (restrictions apply). The CTSC exam will only be available as part of the exam bundle for first-time test-takers.

Q. WHAT IF I PURCHASED THE CTSC BUNDLE AND CAN NO LONGER SIT FOR THE EXAM?

A. ASCM highly recommends making every effort to test during the testing window that was purchased. All ASCM products are final at the time of sale. ASCM does not offer refunds, transfers or exchanges as defined in our [return policy](#).

Q. WHEN WILL SCORES BE AVAILABLE FOR ANYONE TAKING THE CTSC EXAM?

A. Any test-takers who sit for the exam between October 2, 2023, and early 2024 will receive their exam result and score on March 21, 2024. As a brand-new, high-stakes certification program, the CTSC exam must collect exam data during the initial exam administration period (beta period) for scoring purposes. That data will be analyzed and used to evaluate the performance of exam questions before scores can be released.

After March 21, 2024*, all test-takers will receive their score and result the same day they sit for their exam.

Q. WHY AM I RECEIVING MY EXAM RESULTS IN MARCH?

A. As a brand-new, high-stakes certification program, the CTSC exam must collect exam data during the initial exam administration period (beta period) for scoring purposes. That data will be analyzed and used to evaluate the performance of exam questions before scores can be released.

Q. WHEN WILL RETAKE EXAMS AND SECOND-CHANCE EXAMS BE AVAILABLE?

A. Immediately following the release of exam scores and results on March 21, 2024*, CTSC retake exams will be available for purchase. Likewise, second-chance exams for eligible CTSC bundle purchasers who tested on or before early 2024 will be distributed on March 21, 2024. After March 21, 2024, second-chance exams will be available to eligible test-takers within 48 hours of sitting for and failing their CTSC exam (restrictions apply). Candidates who fail an APICS exam must wait 14 full days before retaking the same exam.

Q. HOW LONG IS MY CTSC LEARNING SYSTEM VALID?

A. Access to the online learning system is available for one year from the date of purchase.

Q. CAN I REQUEST AN EXTENSION TO MY AUTHORIZATION TO TEST (ATT)?

A. No. For CTSC non-beta bundle purchasers, their exam will be automatically added to their ASCM My Account upon purchase. They will receive a 12-month authorization to test (ATT) upon purchase. Extensions are not provided, and candidates should note that exam results will not be automatically available until March 21, 2024*. If a candidate's ATT expires prior to use, all fees are forfeited and cannot be extended. To review your exam ATT expiration date, please log into your ASCM Account and navigate to the Certification section. Candidates are responsible for taking their exam before it expires.

**Exam score release date is subject to change.*