

CTSC Beta Bundle FAQs

HIGH-LEVEL TIMELINE

<u>May 15, 2023</u>	Release of the new Certified in Transformation for Supply Chain (CTSC) Exam Content Manual (ECM)
<u>July 26, 2023</u>	First day to purchase the new CTSC beta bundle
<u>October 2, 2023</u>	First day for beta bundle purchasers to sit for the CTSC exam
<u>November 15, 2023</u>	Last day for beta bundle purchasers to sit for the CTSC exam
<u>March 21, 2024*</u>	Release of exam scores and results for all prior administrations; first day to purchase CTSC retake exams; distribution of second-chance exams for eligible beta testers (restrictions apply).

Q. WHAT CONTENT IS COVERED IN THE CTSC?

A. The Certified in Transformation for Supply Chain (CTSC) program covers concepts, frameworks, strategies, processes, tools and technologies applied to managing end-to-end supply chain transformation related to the flow of materials, information and value. The subject matter is organized into four supply chain transformation knowledge areas, stages and phases: supply chain transformation overview, preparing for supply chain transformation, executing supply chain transformation and review of supply chain transformation.

Q. WILL THE CTSC EXAM REQUIRE ELIGIBILITY?

A. No, there is no eligibility requirement to purchase and take the CTSC exam.

Q. WHEN WILL THE CTSC BETA BUNDLE BE AVAILABLE?

A. The new CTSC beta bundle will be available for purchase on July 26 through October 1, 2023. The bundles will include a CTSC learning system, a CTSC exam and a second-chance exam (restrictions apply). The new CTSC exam will only be available as part of the exam bundle for first-time test-takers.

Q. WHAT IS A BETA EXAM?

A. The beta exam will be used to set the standard for the brand-new, high-stakes certification program. Exam data collected during the beta exam administration period will be analyzed and used to evaluate exam questions' performance before scores can be released.

Q. WHY SHOULD TEST-TAKERS TAKE THE CTSC BETA EXAM?

A. Test-takers for the beta exam will be the first set of candidates taking the exam. Those who purchase between July 26, 2023, and October 1, 2023, will receive a discount for their bundle purchase and extended 18-month learning system access. Please note that beta test-takers will not receive their scores automatically. Scores will be provided in early 2024, along with eligible second-chance exams (restrictions apply).

Q. WHAT IF I PURCHASED THE BETA BUNDLE AND CANNOT SIT FOR THE EXAM BETWEEN THE OCTOBER 2, 2023, AND NOVEMBER 15, 2023, WINDOW?

A. ASCM highly recommends making every effort to test during the testing window that was purchased. All ASCM products are final at the time of sale. ASCM does not offer refunds, transfers or exchanges as defined in our [return policy](#).

Q. WHEN WILL THE NEW EXAM BE AVAILABLE? WHEN WILL SCORES BE AVAILABLE FOR ANYONE TAKING THE BETA EXAM?

A. The new CTSC exam will be available for testing on October 2, 2023. All beta exam scores and results are expected to be released on March 21, 2024. * After March 21, 2024, all test-takers will receive their score and result the same day they sit for their exam.

Q. WHEN WILL RETAKE EXAMS AND SECOND-CHANCE EXAMS BE AVAILABLE?

A. Immediately following the release of exam scores and results on March 21, 2024*, CTSC retake exams will be available for purchase. Likewise, second-chance exams for eligible CTSC bundle purchasers who tested on or before early 2024 will be distributed on March 21, 2024. After March 21, 2024, second-chance exams will be available to eligible test-takers within 48 hours of sitting for and failing their CTSC exam (restrictions apply). Candidates who fail an APICS exam must wait 14 full days before retaking the same exam.

Q. HOW LONG IS MY CTSC LEARNING SYSTEM VALID?

A. For those who purchase between July 26, 2023, and October 1, 2023, 18-month access to the CTSC online learning system will be provided as a benefit of buying the beta bundle. (For CTSC bundles purchased on or after October 2, 2023, access to the online learning system is available for one year from the date of purchase.)

Q. CAN I REQUEST AN EXTENSION TO MY AUTHORIZATION TO TEST (ATT)?

A. No, for CTSC beta bundle purchasers, their exam will be automatically added to their ASCM My Account upon purchase. They will receive an authorization to test (ATT) that allows them to sit for the CTSC beta exam between October 2, 2023, and November 15, 2023. Extensions will not be provided. Candidates should note that the last day to sit for the CTSC beta exam is November 15, 2023. If a candidate's ATT expires prior to use, all fees are forfeited and cannot be extended. To review your ATT expiration date, please log into your ASCM My Account and navigate to the certification section. Candidates are responsible for taking their exam before it expires.

*Exam scores release date is subject to change.